



Customer Claim form

All claims are handled in accordance with the applicable laws and regulations governing the transport in question. Please note that, as the claimant, you are responsible for substantiating your claim for compensation. For further information, visit www.ntex.com.

Damaged cargo		Loss of cargo		Late delivery		Other	
NTEX Booking number				Waybill number			
Customer reference				Bill of lading (B/L)			
Shipper				Shipping date			
Consignee				Date of delivery			
Incoterms				Other reference			
Do you have a cargo insurance policy for this transport?							
	Yes, NTEX Cargo Insurance			Yes, at			No
Shipment information				Claim information			
Goods ref.		Collies		Article #		Collies	
Container #		Weight		Type of goods		Weight	
Detailed claim information							
						Please also attach: Commercial invoice Photos of damage Photos of wrapping Copy of waybill	
Address and contact information for possible survey						Yes	No
				Remark on waybill			
				Repair possible			
				Diminution in value			
				Total loss			
Net value of the goods				Claimed amount			
Contact information							
Name:				E-mail:			
Phone number:				Date:			

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Trust and care.
 All the way